



FRAUD/SCAM REFERRAL LIST

12/11/17

ROCHESTER POLICE DEPARTMENT

EMERGENCY

911

NON-EMERGENCY

507- 328-6800

CRIME PREVENTION

507- 328-6890

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**CREDIT REPORTING AGENCIES:**

|                                                                                    | <u>Report fraud</u>                  | <u>Obtain credit report</u>          |
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| * <i>EQUIFAX</i><br><a href="http://www.equifax.com">www.equifax.com</a>           | 1-800-525-6285<br>TDD 1-800-255-0056 | 1-800-685-1111                       |
| * <i>EXPERIAN</i><br><a href="http://www.experian.com">www.experian.com</a>        | 1-888-397-3742<br>TDD 800-972-0322   | 1-888-397-3742                       |
| * <i>TRANS UNION</i><br><a href="http://www.transunion.com">www.transunion.com</a> | 1-800-680-7289<br>TDD 1-877-553-7803 | 1-877-322-8228<br>Fax 1-714-447-6034 |

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MN FRAUD & SCAM ENFORCEMENT

1-866-347-0911

E-mail: report@mnsccams.org
mnsccams.org

SOCIAL SECURITY FRAUD HOTLINE

1-800-269-0271
TTY 1-866-501-2101
Fax # 1-410-597-0118
oig.ssa.gov

*APPLY FOR NEW DRIVERS LICENSE
"FLAG" AS STOLEN (ID THEFT)

1-651-296-2025
dps.mn.gov/divisions/dvs/

*FEDERAL TRADE COMMISSION

1-877-438-4338
www.ftc.gov

IDENTITY THEFT HOTLINE

1-877-438-4338
TDD 1-202-326-2502
www.identitytheft.gov

MN ATTORNEY GENERALS OFFICE
MN CHARITIES DIVISION
CONSUMER SERVICE DIVISION

1-800-657-3787
1-800-657-3787
1-800-657-3787
TTY 1-800-366-4812
Fax # 1-651-282-2155
www.ag.state.mn.us

MN CHARITIES REVIEW COUNCIL 1-800-733-4483
www.ag.state.mn.us

MN BUREAU OF CRIMINAL APPREHENSION 1-651-793-7000

ROCHESTER POSTAL SERVICE 507-287-1244
THEY WILL CONTACT THE POSTAL INSPECTORS FOR YOU

US POSTAL SERVICE FRAUD 1-800-372-8347
COMPLAINT LINE 1-888-877-7644
CRIMINAL INVESTIGATIONS 1-877-876-2455
usps.oig.gov/

USA BETTER BUSINESS BUREAU 1-800-646-6222
www.bbb.org

MN BETTER BUSINESS BUREAU 1-800-646-6222
 Fax# 1-651-699-7665

MN DEPT. OF COMMERCE 1- 651-539-1500
mn.gov/commerce/

NATIONAL FRAUD INFORMATION CENTER 1-202-835-3323
For Internet fraud (online fraud) www.fraud.org

NATIONAL CHECK FRAUD CENTER 1-843-571-2143
www.ckfraud.org/

STOLEN CHECKS CALL THE CHECK VERIFICATION SERVICES:

TELECHECK 1-800-710-9898
CHECKRITE 1-800-766-2748
CERTEGY, INC. 1-800-437-5120
CHEXSYSTEMS 1-800-428-9623
INTERNATIONAL CHECK SERVICES 1-800-631-9656
SCAN 1-800-262-7771

NATIONAL WHITE COLLAR CRIME CENTER 1-800-221-4424
COMPUTER CRIMES www.nw3c.org

PRIVACY RIGHTS CLEARINGHOUSE www.privacyrights.org

INTERNET FRAUD COMPLAINT CENTER www.ic3.gov

SCAM WATCH www.ftc.gov/news-events/audio-video/consumers/scam-watch

INTERNATIONAL ASSOCIATION OF FINANCIAL CRIMES INVESTIGATORS www.iafci.org

ANTI-PHISHING WORKING GROUP www.antiphishing.org

FBI (FEDERAL BUREAU OF INVESTIGATION) Minnesota 1-612-376-3200
 FAX 1-612-376-3249
 E-mail: minneapolis@ic.fbi.gov
www.minneapolis.fbi.gov/
 National 1-800-225-5324

US SECRET SERVICE
FAX 1-612-348-1800
1-612-348-1807
www.secretservice.gov/

INTERNAL REVENUE SERVICE
TROUBLE FILING 1-877-777-4778
WHEN SOMEONE ASSUMES YOUR ID 1-800-829-0433

NAT'L. ASSOC. OF BDS. OF PHARMACY
FAX 1-847-391-4406
1-847-375-1114
<https://nabp.pharmacy/>

MEDICARE & MEDICAID FRAUD 1-800-447-8477
oig.hhs.gov/fraud/

STOLEN PASSPORT 1-877-487-2778
TTY 1-888-874-7793
www.travel.state.gov/passport/lost/us

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TO REMOVE A NAME FROM THE MAJORITY OF NATIONAL MAILING LISTS  
AND PHONE LISTS WRITE TO:

*MAIL PREFERENCE SERVICE  
% DIRECT MARKETING ASSOCIATION  
P.O. BOX 643  
CARMEL, NY 10512-0643*

*Both use 1-212-768-7277 ext. 1888*

*TELEPHONE PREFERENCE SERVICE  
% DIRECT MARKETING ASSOCIATION  
P.O. BOX 643  
CARMEL, NY 10512-0643*

*Both use [www.the-dma.org](http://www.the-dma.org)*

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DO NOT CALL (MN) 1-888-382-1222
<https://www.ag.state.mn.us/Consumer/Publications/UnwantedTelemarketCalls.asp>

NATIONAL DO NOT CALL REGISTRY 1-888-382-1222
TTY 1-866-290-4236
www.donotcall.gov
1-888-328-1222

TO REPORT A VIOLATOR
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TO OPT-OUT FROM HAVING PRE-APPROVED CREDIT OFFERS SENT TO YOU
FOR 5 YEARS CALL: 1-888-567-8688
PERMANENTLY OPT-OUT NEED TO CONTACT www.optoutprescreen.com

What you can do to protect yourself and your family from being victimized.

NOTE: This handout and the ID Theft Affidavit are available on coptalklive.com,

BY: Darrel Hildebrant, Advanced Crime Prevention/CPTED Specialist, Rochester Police Department, 4001 West River Road NW, Rochester, MN 55901, or call 507-328-6890, or dhildebrant@rochestermn.gov

Protect your checks and credit cards. They are more valuable than cash to criminals. Don't leave them in your car or desk unless secured. Many times people will go to the park to run or walk the dog etc. and they will put the wallet or purse under the seat or in the trunk when they get to the park. Thieves are watching and will break in to your car the second you are out of sight. We caught someone doing just this and it took them one and a half minutes to wait for the person to get out of sight and 20 seconds to get into the car and steal the wallet or purse.

Don't put your D.L. # on your checks. This makes it easy to get a false ID made up. This also requires the business to ask you to show your D.L. which is a benefit to you - it can be a pain, but it causes the thief / forger to work harder /alter your D.L. or get delayed or arrested if the business is sharp enough to pick up on the fraud being perpetrated. If your D.L. is stolen - go to the DMV and "flag" your license.

Keep all credit card receipts safe. Many criminals use numbers off receipts to defraud. Take your receipts with you. Check whether or not your whole number shows on the receipts. With the whole number and expiration date, anyone can order goods by phone or over the Internet and these are virtually impossible to prosecute, because no one can ID the person who presented the card # for payment

Shred credit card offers you get in the mail. Thieves steal mail and garbage to get these offers. One woman was arrested in Washington County with a station wagon full of mail - she had been following the postal truck and emptying the boxes a block behind him. She had many prior arrests for forgery and credit card fraud. Don't leave mail in your mailbox for pickup by your postal carrier - put them in a postal mailbox that can't be opened - people steal mail for account numbers and to copy / counterfeit your checks and ID's.

Don't leave mail in your outdoor box for pickup. Many criminals are stealing letters from mailboxes, which are left for the mailman. Most of those have checks, which can be counterfeited, or Credit Card numbers, which can be used by thieves to purchase items.

Tell the 3 credit bureaus NOT to give credit OK unless verifying with you by phone. Many people end up having to do this (put on a "Fraud Alert") after their identity has been stolen and people are not just using their checks and credit cards, but are opening new credit in the victim's name and buying cars or running up huge debt on new credit cards. **NEVER give your card # out to someone calling you** - Make charges only when you call to order something. I always get the person's name that I did the transaction with in case my card # is compromised, there will be a possible suspect for the police to talk to. Credit card Fraud Investigators and bank personnel will **never** call and ask for your card number and expiration date. They will also **never** ask for your social security number, unless they are following up on a police report you made about Identity Theft or related crime.

