



SEWER ISSUE CONTACT LIST

FIRST CLASS CITY FIRST CLASS SERVICE



For **Sanitary Sewer** or **Storm Sewer** backups, please contact us at:

507-328-2640

For **Water** or **Electricity** issues, please contact Rochester Public Utilities at:

507-280-9191

Staff may be located in areas with no phone service. If someone does not answer your call, please hang up and try your call again. If there is still no answer, please call the Water Reclamation Plant at **507-328-2650**. If this is an emergency, please call the law enforcement response center at 507-328-6800 or hang up and dial 911.

Please note that the majority of sewer backup calls we receive are between the sewer system main line and the homeowner's basement. Blockages located within this area are the responsibility of the homeowner.

Visit us at www.rochestermn.gov/wastewater for more information.